

AUXILIARY MEETING

Membership Meeting

12:00 – 1:00

Thursday, July 13

Volunteer/Auxiliary
Conference Room

323 W. 8th

Workshops are being held throughout the year every Thursday from 9-1. The workshops are a great time of fellowship and service. Learn to knit, crochet, embroider, quilt and more. Lunch provided for those attending the workshop. The auxiliary will be planning a recruitment lunch sometime this spring. More details to follow.



GUILD MEETING

Membership Meeting

Wednesday, July 19

8:30 – 9:30

Volunteer/Auxiliary Conference Room

323 W. 8th

UPCOMING EVENTS

Student Recognition Pizza Party & Ice Cream Sundaes

Thursday, July 20

5:00 – 6:00

KGH Cafeteria

Invitations will be sent out soon.

Auxiliary and Guild Donation to the Board of Commissioners

Thursday, August 31

5:00 pm

Spaulding Conference Rooms

All volunteers are invited to attend.

“The work an unknown good man has done is like a vein of water flowing hidden underground, secretly making the ground green”

Thomas Carlyle
(1795-1881)
Scottish Essayist

HAPPY BIRTHDAY

07/05 Kelsie Madson

07/08 Mayra Garcia

07/09 Carol Mitz

07/11 Ellen Chapman

07/14 Jacob Tolley

07/23 Cheryl Davidson

07/25 Jessica Huckabay

07/25 Shannon St. Hilaire

07/26 Billie J Krisher

07/28 Marguerite Hilgers

07/30 Lynda Gilbertson



Happy Birthday to all! Remember to get your TB tests this month if you work in the hospital!!!! TB tests are given the 1st and 4th Wednesday of every month between 2:30 and 4:30.

VOLUNTEER OF THE MONTH

Dot King from Surgery Wait is our Volunteer of the Month. Dot began volunteering for KGH in August of 2003. Dot has had other very important obligations but she is always eager to help and take extra shifts when she can. If you know Dot, you know she is a very caring and compassionate person. Thank you, Dot, for being a part of the KGH Volunteer Team!

NEW VOLUNTEERS

Please welcome our new volunteers:
Brian Ingraham, Information Desk
Shirley Jensen, Surgery Wait
Amber Burgerson, College Student
Christina Lilagan, College Student



HELP NEEDED! If you enjoy sewing, we have a few projects that family birthing and pediatrics have requested. They are simple projects but will make a difference. Please call Brenda at 596-5117 if you are interested.

**2006 KGH VOLUNTEER
QUARTERLY TRAINING SCHEDULE**

The goal of the volunteer quarterly training program is to ensure all active volunteers are provided the opportunity for ongoing in-service education and training. This additional education and training will satisfy Joint Commission's regulation for increasing volunteer knowledge of specific work-related issues.

3rd Quarter September 19
4th Quarter November 14
Mandatory Annual Safety Fair, Battelle Conference Rm.

The exact times for each group will be announced in the newsletter prior to each training date.

PLEASE RECORD YOUR HOURS

The hours for 2005 have all been collected and counted. Please be sure to record all volunteer hours for 2006. We want to make sure you get the recognition you deserve for the hours you worked. Just to clarify what hours are recorded and what hours are not:

Recordable

Regular hours
(luncheons, etc)

All Training

Required meetings

State or Regional Meetings

Hours worked from home (bake sale, etc.)

Hours worked at special sales (Jewelry, Books, etc)

Non-Recordable

Social Functions

Favorites welcome! If you have a favorite recipe that you would like to share, please email to Brenda Draper, Volunteer Services Director, at Brenda_Draper@kphd.org or leave in the Volunteer Mailbox and we will try to get it into our next edition.

“A good character is the best tombstone. Those who loved you and were helped by you will remember you when forget-me-nots have withered. Carve your name on hearts, not on marble.”

*Charles H. Spurgeon (1834 – 1892)
British Preacher and Writer*

**2006 CRITICAL ACCESS HOSPITAL AND
HOSPITAL NATIONAL PATIENT SAFETY
GOALS**

- ❖ Improve the accuracy of patient identification.
- ❖ Improve the effectiveness of communication among caregivers.
- ❖ Improve the safety of using medications.
- ❖ Accurately and completely reconcile medications across the continuum of care.
- ❖ Reduce the risk of patient harm resulting from falls.

MUMS THE WORD

Volunteers are the most caring people – especially hospital volunteers. With your position at KGH, you may see, hear, or read medical information on a friend or one of their relatives!! Remember this information is confidential and you absolutely must not reference anything you know to the friend, their relatives, a co-volunteer, or staff member that is not directly involved in the care of the patient. It's hard to do, but it can be and is very embarrassing for the patient and their family.

Ask yourself – Does my sharing this information involve Treatment, Payment, or Operations? If the answer is NO – don't pass it along unless you have been authorized to do so!!

Scenario:

#1 During the course of your regular volunteer duties you find the spouse of one of your friends has been hospitalized.

OK to: Converse with the patient as you would normally do with other patients as part of your routine duties.

NOT OK to: Reference the condition (or even their presence at the hospital) to the patient's family or friends at the grocery store, church, or anywhere else. Saying something like, “How is May or Bill doing now?” Sounds innocent, but health care is very, very private and these other family members may not know what is going on. The family member may respond, “Fine, why do you ask?” That puts you in a very vulnerable position. Or the family member may wonder “How does she/he know about Bill or Mary. No one else knows.” **REMEMBER MUMS THE WORD!!**

HOW TO HAVE BETTER “HOSPITAL GUEST RELATIONS” (HGR)



Have a Good Attitude!
Be Enthusiastic! Your enthusiasm can go a long way toward overcoming obstacles and solving problems.

Take the Initiative.

This means going that extra distance to finish a job or assist someone who needs your help.

Think Positively.

Always take the “can do” approach to difficult problems.

Have a Sense of Humor.

A good sense of humor can light up a life and make everyone’s job seem a little easier.

Be Sincere.

Say what you mean – and mean what you say.

Take Pride in Your Work.

No matter what your job, you should take pride in the fact that you’re doing your best to help others.

Learn From Others.

Be open to new ideas and suggestions.

Respect Yourself..

To respect others, you’ve got to like and respect yourself, too!

Be Open to Change.

Be flexible enough to respond to changes in systems, policies and programs.

Respect Others.

Recognize and appreciate the skills and qualities of the people around you.

Cooperate with Others.

A spirit of teamwork is essential to getting things done.

Be Tolerant.

Learn to accept and appreciate the differences among people.

Next month – Be Able To Educate Others

I WISH

by Rohan Candappa (con’t)

*I wish you the vision that lets you see the good in others and the faults in yourself.

*I wish that you know where the fuse box is whenever the lights go out.

*I wish you heroes.

*I wish that when you’re blessed with old age, you have memories to feast on a mind that’s still hungry.

*I wish that no matter how tall you walk, you never look down on those around you.

*I wish you strength to face your fears, to recognize them as part of yourself, and still move on.

*I wish that you find your own path through the forest.

*I wish you courage.



LIST OF WONDERS TO WARM YOUR HEART AND LIFT YOUR SPIRITS

by Joann Davis (con’t)

- ▶ The smell of morning coffee.
- ▶ Snuggling on a cold night.
- ▶ Finding old photos in the attic.
- ▶ Climbing into a bed with clean sheets.
- ▶ Eating vegetables from your own garden.
- ▶ Scoring the winning run.
- ▶ Listening to the voices of a children’s choir.
- ▶ Daydreaming.
- ▶ The fresh morning dew on the grass.
- ▶ Belly laughing.
- ▶ Smelling flowers in bloom.
- ▶ FINDING PEACE OF MIND.

